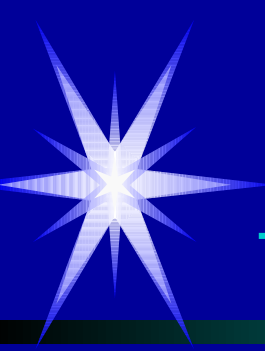


# Department of the Navy ADR Program

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*Resolving Disputes Through  
Managing Conflict*



# ADR Philosophy

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*ADR is more than just finding alternative ways to resolve disputes...it is the conscious effort to manage conflict.*

# Type Selection

Partnering  
Conflict Management

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intrusion

Unassisted Negotiation

Assisted Negotiation

Adjudication

Structured Negotiations

Ombudsman  
Mini-trial

Mediation  
Neutral Evaluation

Binding Arbitration

IBN

Fact Finding  
Summary Jury Trial  
Non-Binding  
Arbitration

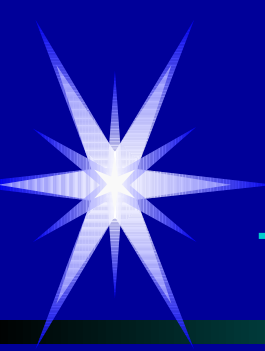
Board  
Court



# ADR Policy

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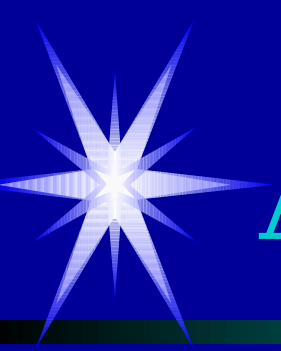
- ◇ Secretary of the Navy Instruction 5800.13 issued December 11, 1996
  - ◆ Use ADR to Maximum Extent Practicable
  - ◆ Large Activities Issue Guidance, Designate an ADR Specialist, Provide Training, Report
  - ◆ All Activities Remove Barriers to ADR
  - ◆ Creates Deputy ADR Specialist and Working Group



# ADR Types Used

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- ◇ Partnering
- ◇ Mini-trials
  - ◆ Assisted
  - ◆ Unassisted
- ◇ Mediation
  - ◆ Before Final Decision
  - ◆ After Final Decision



# ADR Types Used...cont.

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- ◇ Summary Trial With Binding Decision
- ◇ Neutral Evaluation



# Impediments

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- ◇ Inflated Claims
- ◇ Lack of Sincerity
- ◇ Intimidation
- ◇ Suggesting the Wrong Approach



# Support

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- ◇ Training
- ◇ Consulting
- ◇ Web Site
  - ◆ <http://www.ogc.secnav.hq.navy.mil/adr.html>

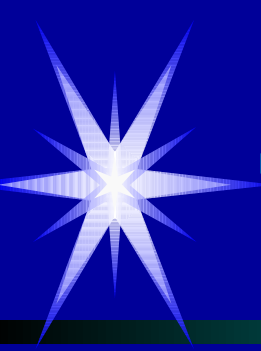




# The Future

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- ◇ Agency Bid Protest Procedures
- ◇ Mediator Program
- ◇ Bench Decision Policy
- ◇ Demonstration Videos
- ◇ High Level Support
- ◇ Increased Use



# The Contact

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  - ◆ (703) 614-6122
  - ◆ (703) 693-5666 (fax)
  - ◆ [houk.carole@HQ.NAVY.MIL](mailto:houk.carole@HQ.NAVY.MIL)